



I'm sure you appreciate that there are some terms and conditions that ensure your comfort and the comfort and enjoyment of others during a stay with us.

# Terms and Conditions - Accommodation

## Check in and checkout times.

**Check in** is available after 2pm and before 9pm.

*You should always plan to be off the roads before dark.*

**Check out** is by 10am on your morning of departure.

## Cancellation policy

We know that plans can change unexpectedly, when travelling in this part of the world. So we are as flexible as we can be with changes.

***For bookings made over the phone or email directly with us. As long as you let us know that something has changed and you won't be joining us, even up until the evening you are due to arrive, no charge applies. But if you forget to let us know that you won't be joining us, one nights charge can be taken. For bookings made online. Similarly, as long as you let us know that something has changed, then we will make a full refund minus 7.5% (which covers the commission fee paid by us when you make an online booking). However, if you forget to let us know you won't be joining us, then the first nights charge can be applied.***

## Noise

Please be considerate of other visitors with your noise level.

## Smoking

All our accommodation rooms are non-smoking. Please feel free to smoke outside but well away from the buildings and please place cigarette butts in the bins provided. An additional cleaning charge **WILL** apply if you smoke in the rooms.

## Cooking

There are no cooking facilities in any of our accommodation rooms. Cooking or food preparation is not allowed in any of the rooms. Our restaurant is open for all meals and the gas BBQ is available for your use. An additional cleaning charge **WILL** apply if you cook in the rooms.

## Pets

For the comfort of future guests and to meet hygiene requirements, pets are **NOT** permitted inside any of the accommodation rooms at any time. An additional cleaning charge **WILL** apply if you bring your pet inside.

## Additional damage or cleaning requirements.

If you leave your room in a state that requires repair or additional cleaning, those charges, as well as loss of revenue during the repair time, will be charged to you.

## Liquor License

The area of Curtin Springs is covered by our liquor license. This means that only single serves of alcohol, purchased here, can be consumed here.

## Camp Fires in the campground

You are welcome to have your own campfire **IN THE CAMPGROUND ONLY**. You must provide your own wood and you must collect it from along the roadsides before you arrive here. There is no longer any wood in the immediate vicinity.

## Generators in the campground

You are welcome to use your generator as long as it does not interfere the quiet enjoyment of other visitors.